

Fig.1

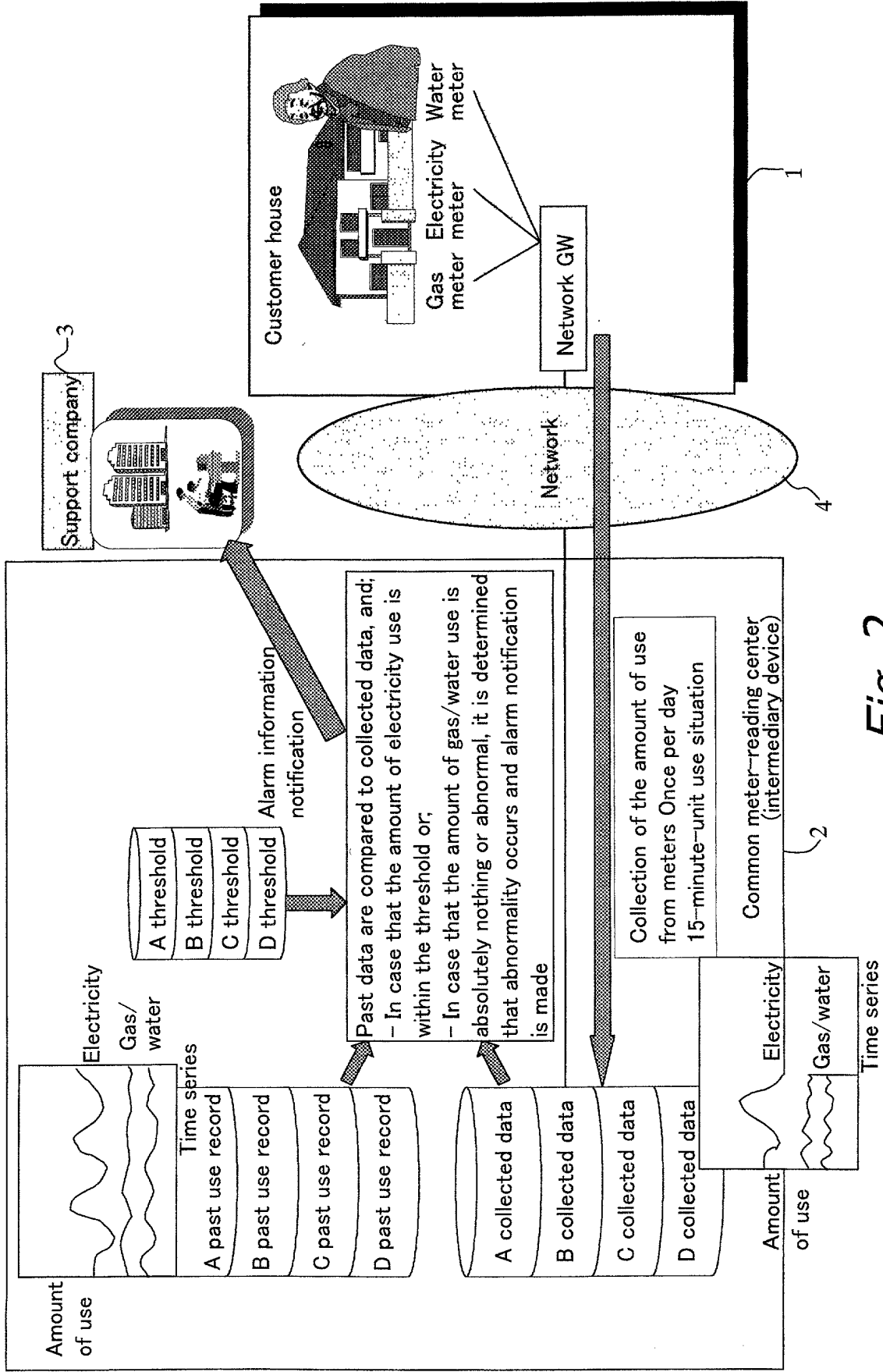


Fig. 2

[illegible]

Customer ID	Customer Name	Contractor (including regional information)	Contents of Contract	Family Doctor	IP Address
0001	Fujitsu Taro	A – akashi	Status checking Family doctor	Fujitsu Hanako	*.*.*.*
0002	Fujitsu Jiro	B – kawasaki	Status checkingFire		
⋮	⋮	⋮	⋮	⋮	⋮

Fig4

Situation	Action	Description
Fainting, coma (unconsciousness, dilated pupil)	Respiration check	
No respiration	Airway management and artificial respiration	www.jinkoukokyu.com
No pulsation/heartbeat	Cardiac massage	www.massager.com
Fainting due to bleeding	Hemostasis	Direct astringent Put an antiseptic gauze or clean cloth on the injured part. Securely compress it by hand several minutes. Keep the injured part higher than the heart. If blood infiltrates the gauze or cloth, further pile another gauze or cloth (do not replace it.).
Clouding of consciousness due to alcohol or chemical substances	Make the sufferer vomiting. If it is suspected that the sufferer drank the following chemical substances, do not make the sufferer vomiting, Strong acid or alkali, gasoline, spray pesticide, liquid furniture polish, bleaching agent, an agent which is unidentifiable but causes a sore in the mouth.	
Coma due to alcohol or chemical substances (any respiration)	Lay the sufferer in coma position and perform airway management	www.jinkoukokyu.com
Coma due to alcohol or chemical substances (apnea)	Artificial respiration	www.jinkoukokyu.com

Fig.5

Reception No	Serial Number	Customer ID	Support Member ID	Support Company Address	Occurrence/ Completion Time	Situation/ Treatment	Time
001		0001		***.***.**	2000/5/18/16:34	Arrival	2000/5/18/16:50
001	-1	0001	0901112222	***.***.**		Unconsciousness	2000/5/18/16:51
001	-2	0001	0901112222	***.***.**		Ambulance	2000/5/18/17:05
001	-3	0001	0901112222	***.***.**			
001	-4	0001	0901112222	***.***.**	2000/5/18/17:15		
002							
:	:	:	:	:	:	:	:
:	:	:	:	:	:	:	:

Fig.6

000001 2203460

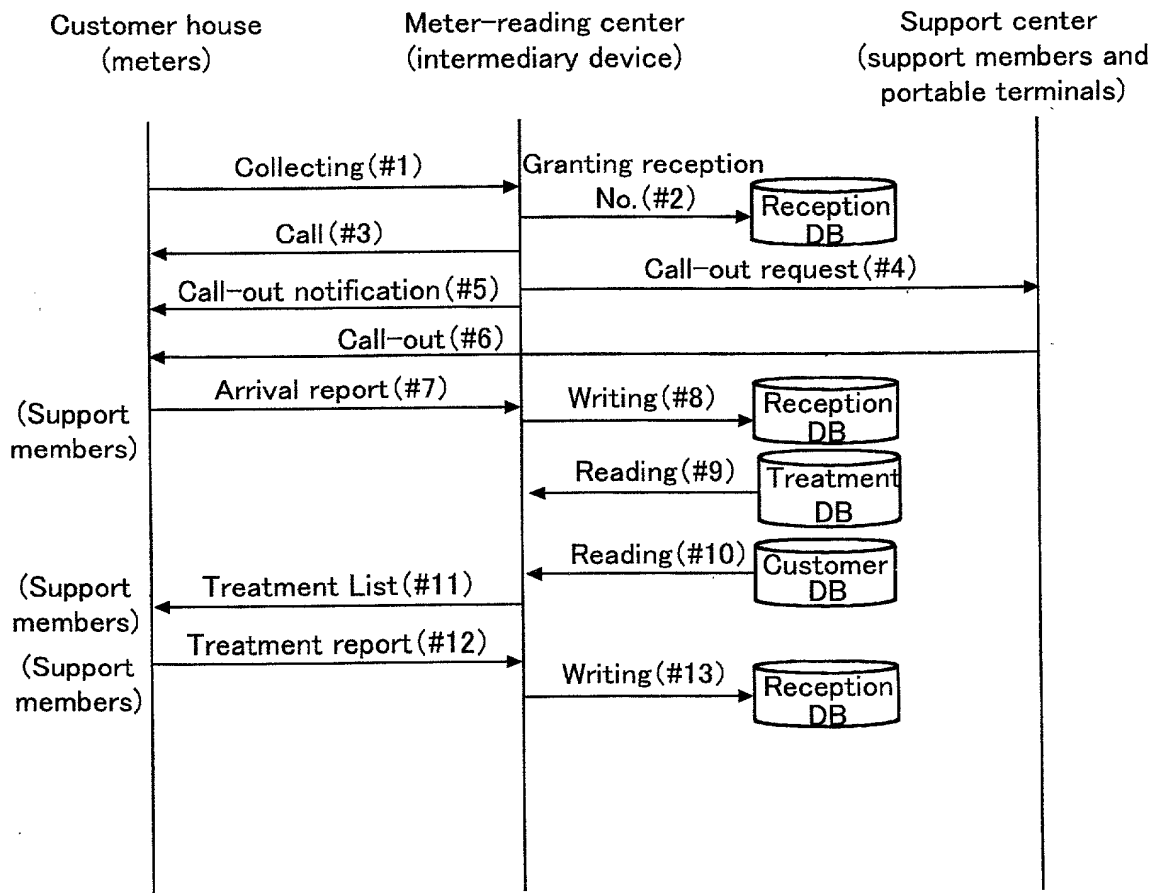


Fig.7

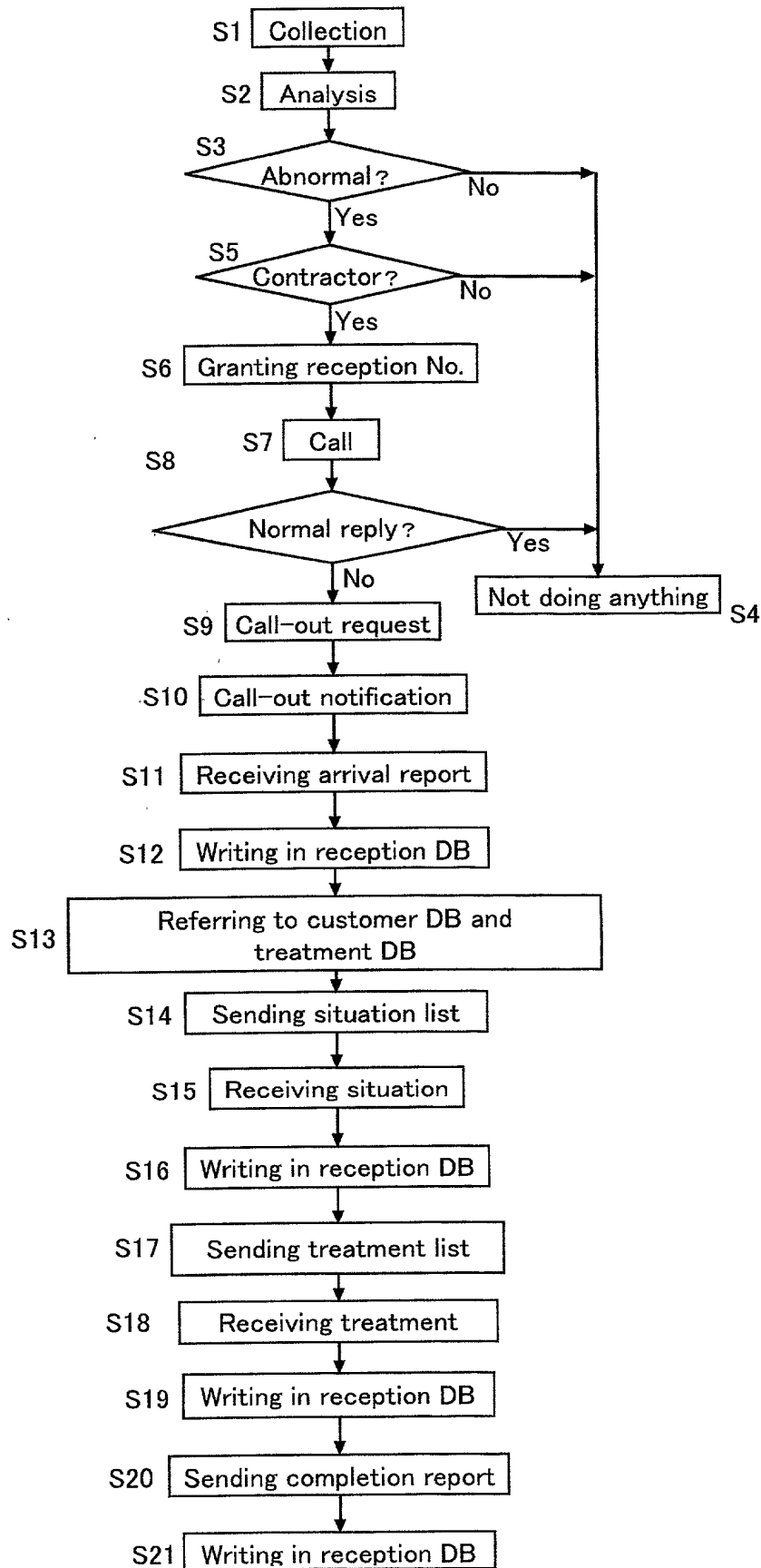


Fig.8


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graph TD
    A["(a) Arrival  
Customer information  
Situation report  
Treatment report  
Treatment completion"] --> B["(b) Customer information  
Name: Fujitsu Taro  
Age: 72  
Sex: Male  
Height: 165 cm  
Weight: 70 kg  
Case history: cholelithiasis  
Necessity level of nursing care: 2  
Comment: hardness of hearing"]
    A --> C["(c) Situation  
• Consciousness Yes/No  
• Pupillary reaction Yes/No  
• Heartbeat Yes/No"]
    A --> D["(d) Treatment Implementation method  
Artificial respiration [ ]  
After treatment Any response/No response  
Cardiac massage [ ]  
After treatment Any response/No response"]
    A --> E["(e) Treatment Implementation method  
Artificial respiration [ ]  
After treatment – no response  
Try artificial respiration again [ ]  
After treatment Any response/No response  
Cardiac massage [ ]  
After treatment Any response/No response"]
    C --> D
    D --> C
    D --> E
    E --> D
    E --> F["(f) Treatment completion"]
  
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The flowchart illustrates the nursing care process for a customer with a heart condition. It begins with the 'Arrival' stage (a), which includes gathering 'Customer information' and a 'Situation report'. The 'Customer information' is detailed in box (b), showing a 72-year-old male with a height of 165 cm, weight of 70 kg, and a case history of cholelithiasis. The 'Situation report' leads to box (c), which assesses the customer's 'Consciousness', 'Pupillary reaction', and 'Heartbeat'. Based on these findings, the process moves to box (d) for 'Treatment Implementation method'. If the customer shows 'Any response' to 'Artificial respiration' or 'Cardiac massage', the process loops back to box (c) for further assessment. If there is 'No response', the process moves to box (e), where 'Artificial respiration' is attempted again. If there is still 'No response' after the second attempt, the process loops back to box (d). Finally, the process concludes with 'Treatment completion' (f).

Fig. 9

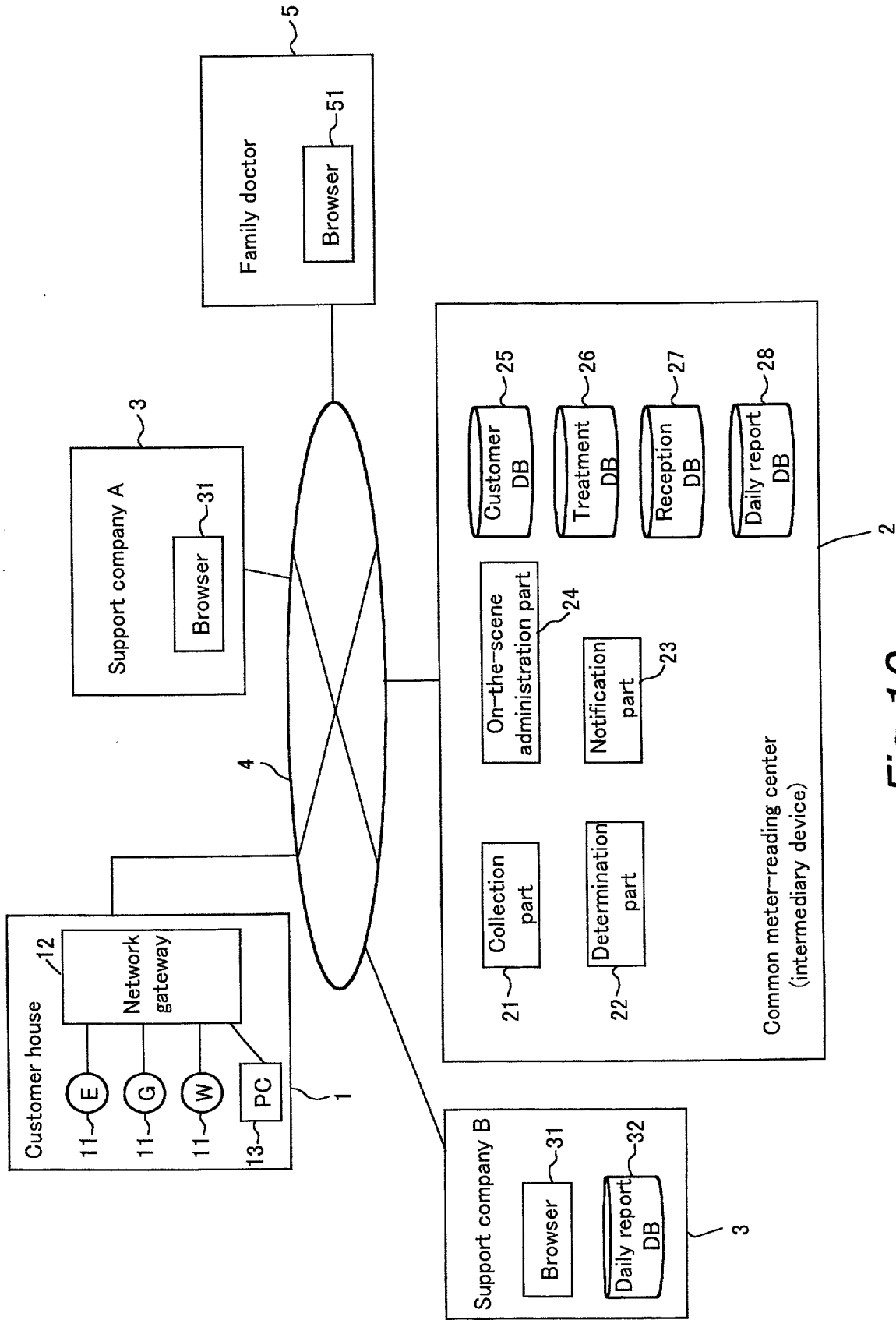


Fig.10